

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 29th day of August 2019
C.G.No:149/2019-20/Vijayawada Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

S. Subhash Chandra Bose,
ITI Road,
Boppalapadu,
Krishna –Dist.

Complainant

AND

1. Assistant Executive Engineer/O/Hanuman Junction
2. Deputy Executive Engineer/O/ Hanuman Junction.
3. Executive Engineer/O/Gudiwada

Respondents

ORDER

1. Complainant presented a complaint before this Forum wherein he has informed that there are frequent interruptions and voltage fluctuations to his service bearing No.6144205001938 . Hence requested to resolve the grievance.
2. Respondents No.1 and 2 in their joint written submission have elucidated that the respondent No.1 has inspected the premises of the complainant on 09.8.2019 and noticed that there is a problem of earthing and neutral wire of transformer feeding to his service. New earth pipes were erected and loose connections of neutral wire rectified immediately. The rectification done by respondent No.1 was also shown to the complainant and now there is no low voltage problem or interruption to the complainant's service . Hence requested to dispose the case.
3. When complainant was contacted over phone by the Secretary/Forum at 5.10 P.M on 20.08.2019 he has expressed his satisfaction in resolving his low voltage problem .

DISPATCHED
DATE *30/8*

C.G.No:149/2019-20/Vijayawada Circle

